Ägerisee
Schifffahrt

Charter cruises – frequently asked questions and answers

With Ägerisee Schifffahrt, you can plan your own personal cruise on the E-MS Ägerisee or the MS Ägeri. You can find all the information you need here: www.aegerisee-schifffahrt.ch/en/charter-cruise/charter-cruise-fleet-prices/

Capacity and facilities

How many people can the ship accommodate?
The E-MS Ägerisee is suitable for special cruises with up to 110 guests. The MS Ägeri has 40 seats. Please note that, unlike the E-MS Ägerisee, there is no electricity or on-board toilet on this nostalgic ship.

Is there heating/air conditioning/Wi-Fi on board?
The E-MS Ägerisee is equipped with heating and Wi-Fi, but does not have air conditioning. The MS Ägeri does not have heating, air conditioning or Wi-Fi.

Is there a crew to ensure safety and navigation?
Yes, there is always a skipper and a sailor on board. On the MS Ägeri, there is a skipper.

Is there service staff on board?
Yes – depending on the catering option booked (e.g. buffet or served menu). Everything is organised and invoiced directly by our exclusive catering partner Gastro Ägerisee.

Is the boat trip only enjoyable in summer?
A charter cruise on the E-MS Ägerisee is always well worth it. The MS Ägeri is in service from April to October.

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What rooms are there on the ships?
A cruise always takes place, whatever the weather. Both the open deck and the indoor deck can be occupied and used.

Route and duration

Which routes are possible?
In principle, any route on the lake is possible – special requests must be agreed in advance. The departure and arrival locations can be chosen freely (a surcharge may apply for an empty run).

How long does the trip take?
We recommend allowing at least two hours – that way, you can take your time exploring the whole of Lake Ägeri.

Can individual stops or intermediate stops be made?
Yes, for example at jetties, if guests wish to disembark earlier or board later. These individual stops must be booked in advance.

Is swimming or anchoring permitted?
No, anchoring or jumping into the water from the liner is not permitted by law.

Are there certain times when trips are not possible?
Cruises are always possible, in any season – but always subject to the ship's crew's schedule.

Guests travel individually. Is the departure time fixed?
With a charter cruise, you are flexible in terms of time. We recommend allowing a certain amount of time at the jetty so that guests can board without time pressure.

We are travelling by coach to Unterägeri/Oberägeri. Can it be parked nearby?
The coach and cars can be parked a few metres from the jetty at both locations.
Both jetties are also easily accessible by public transport.

Costs and booking

How is the price calculated?
The Ägerisee Schifffahrt offer includes boat hire, crew, cleaning and possible extras such as furnishings or tarpaulin installation. Catering is offered and invoiced separately by our exclusive catering partner Gastro Ägerisee.

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Music, decoration, catering, drones

Is music permitted?

Yes – live bands, DJs or Bluetooth systems are possible. According to the Zug Cantonal Health Office, the volume limit is 96 decibels. From 10 p.m. onwards, quiet hours apply at the pier, i.e. no music may be played on the open deck from this time onwards, but it is permitted indoors.

Can the ship be decorated?

Upon consultation with the operations management of Ägerisee Schifffahrt. All decorations must be certified as flame-retardant by the manufacturer or supplier. Further information on this can be found at www.brandschutznachweis.ch. For safety and fire prevention reasons, open flames, confetti and similar items are also prohibited.

Can I bring my own catering?

No. The catering tenant on the vessel is Gastro Ägerisee.

Can a drone be used during a charter cruise?

Subject to prior consultation and compliance with the regulations applicable on board, the use of drones is generally permitted. Please inform us of your request when planning your event. Certain drone models require a licence, for which the owner is responsible.

Safety and weather

What happens in bad weather?

Even during thunderstorms and storms, a cruise on the E-MS Ägerisee is safe. The open deck can be closed at the sides with tarpaulins. In the event of very bad weather or a thunderstorm, the cruise on the MS Ägeri may be cancelled for safety reasons. In this case, we will inform you by 12 noon the day before at the latest. You will not be charged any cancellation fees.

What happens in cases of force majeure?

For operational reasons, trips may be cancelled – and, if possible, postponed.

How is safety regulated on board?

Safety is our top priority: the ships comply with all legal requirements. Life jackets are available on board and the highly trained and experienced crew regularly practise emergency scenarios. The emergency services have their own infrastructure in place in case of an emergency on Lake Ägeri.

Are there any rules regarding smoking?

For safety reasons, smoking is only permitted on the open deck. Smoking is strictly prohibited in the interior. Strict smoking ban on the MS Ägeri. Furthermore, there has always been a ban on fireworks on the boats, which also includes sparklers and similar items.

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